

Hrishikesh Deshpande

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EDUCATION

Duke University

Master of Engineering Management, GPA: 3.88/4

Coursework: Financial Analysis & Forecasting, Business Strategy, Project Management, Consulting, Marketing

Durham, NC

Aug 2024 - May 2026

Symbiosis Skills and Professional University

Bachelor of Technology in Computer Science and Cybersecurity, GPA: 3.7/4

Coursework: Computer Networking, Data Structures, Cloud Computing, Cybersecurity, AI & Neural Networks

Pune, India

Aug 2020 - Jun 2024

EXPERIENCE

Toshiba, Durham, NC

Product Manager

Jun 2026 - Present

Product Manager Intern

Sep 2025 - May 2026

- Launched an API portal used by 2,000+ developers, establishing metrics to track user adoption, achieving a 25% improvement.
- Built an AI agent querying documents, transcripts, and release notes to auto-generate Business Requirement Documents (BRDs), reducing documentation time by 70%.
- Owned end-to-end product lifecycle from discovery through roadmap execution for an upgrade intelligence tool, reducing upgrade analysis from hours to under 1 min.
- Translated stakeholder requirements into AI-driven product features, working with an 8-engineer from ideation through production release.
- Designed API-driven AI workflows unifying fragmented knowledge sources, reducing manual analysis effort by 60%.
- Established evaluation criteria and validation checks for AI-generated outputs, ensuring reliability and usability of internal AI tools.
- Iterated on system performance using internal feedback loops, improving output relevance and reducing incorrect or incomplete responses.

OpenLaw, Miami, FL

Jun 2025 - Aug 2025

Technical Product Manager Intern

- Drove end-to-end delivery for attorney marketplace, collaborating cross-functionally with engineering, design, and sales teams, achieving 85,000+ monthly active users.
- Built and deployed a voice-AI agent to automate client intake, reducing onboarding time from 1-2 weeks to 10 minutes and cutting manual workload by 60%.
- Engineered an AI Paralegal app integrating with external APIs to retrieve case data, reducing manual case management effort by 50%.
- Created evaluation workflows and test cases to QA agent responses, identifying edge cases and improving conversational accuracy and consistency across user interactions.
- Iterated on prompts, tool usage, and conversation design based on user behavior and failure modes, improving completion rates and reducing drop-offs.

Tata Communications, Pune, India

Jun 2023 - Dec 2023

Product Engineer Intern

- Built an AI-powered knowledge retrieval and ticket triage agent, enabling semantic search across internal documentation and reducing resolution time from 18 minutes to under 2 minutes.
- Mapped cross-team workflows, eliminated redundant approval steps, and delivered automations improving ticket throughput and SLA compliance by 35%.
- Led user research and conducted interviews with 40+ stakeholders using design thinking principles to identify user pain points, validate needs, and inform feature prioritization decisions.

Spenny Fintech, Bengaluru, India

Jun 2022 - Aug 2023

Product Marketing Intern

- Developed GTM documentation and integration guides for 3 fintech partners, improving partner onboarding speed by 25%.
- Analyzed marketing performance data to optimize content strategy, driving 73% engagement growth and 120% increase in followers.
- Collaborated with product and engineering to define API integration FAQs and quick-start content, reducing partner queries by 35%.

SKILLS

- **Languages and Tools:** Python, Java, SQL, APIs, Git, Wireframing, Prototyping, LLM Evaluation, Agentic Workflows, AI Adoption Strategy
- **Tools:** Excel, Pivot Tables, JIRA, Confluence, Power BI, Tableau, Figma, Kanban Boards, Smartsheets, Azure, AWS
- **Product:** Agile/Scrum, Product Lifecycle Management, A/B testing, User Story Development, Product Requirement Documentation
- **Additional:** Go-To-Market Strategy, Roadmap Development, User & Market Research, Backlog Grooming, Feature Prioritization (MoSCoW, RICE), KPI Tracking, Risk Management, Stakeholder Communication, Financial Modeling, Competitor Analysis